

**AVENDUS FINANCE PRIVATE LIMITED**

**I. Customer Grievances Escalation Matrix for Depository Participant Business**

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Mr. Bhupender Rawat	901, Platina, 9th Floor, Plot No. C-59, Bandra Kurla Complex, Bandra (E), Mumbai 400051	+91 22 6648 1432	dpop@avendus.com	Monday to Friday 9.30 A.M.- 6.30 P.M.
Director - Operations	Mr. Shailendra Jadhav		+91 22 66480 929	<a href="mailto:shailendra.jadhav@avendus.com">shailendra.jadhav@avendus.com</a>	
Compliance Officer	Ms. Urvi Rathod		+91 22 6648 1248	i. urvi.rathod@avendus.com ii. adplnsdlig@avendus.com	
Non-Executive Director	Mr. Apurva Sahijwani		+91 22 6648 0050	<a href="mailto:apurva.sahijwani@avendus.com">apurva.sahijwani@avendus.com</a>	

If you are not satisfied with response from Company, you can directly complaint at SEBI at <https://scores.sebi.gov.in/>. Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.

If investor/client is still not satisfied with the outcome, he/she/they can initiate dispute resolution through the Online Dispute Resolution Portal (ODR Portal) at <https://smartodr.in/login>.

**Avendus Finance Private Limited**  
Regd. Office: 901, Platina, 9<sup>th</sup> Floor, Plot No. C-59,  
Bandra Kurla Complex, Bandra (E), Mumbai 400051  
T: +91 22 6648 0050 F: +91 22 6648 0040  
CIN: U65921MH1996PTC251407  
Email id: avendus.secretarial@avendus.com  
www.avendus.com

**II. List of Key Managerial Personnel for Depository Participant business**

Sr No.	Name of Individual	Designation	Contact Number	Email Id
1..	Mr. Nilesh Dhedhi	Managing Director & CEO	02266480050	<a href="mailto:Nilesh.dhedhi@avendus.com">Nilesh.dhedhi@avendus.com</a>
2.	Mr. Apurva Sahijwani	Non-Executive Director	02266480050	<a href="mailto:apurva.sahijwani@avendus.com">apurva.sahijwani@avendus.com</a>
3.	Ms. Urvi Rathod	Compliance Officer – DP Operations	02266481248	<a href="mailto:compliance_afpl@avendus.com">compliance_afpl@avendus.com</a>

**III. Details of Compliance Officer for Depository Participant Business:**

**Name:** Urvi Rathod

**Email Id:** [urvi.rathod@avendus.com](mailto:urvi.rathod@avendus.com)

**Contact No.:** 02266481248

**IV. List of Authorised Person – N.A**

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