

Annexure – A

Private Placement of units by InvITs

VISION STATEMENT

To continuously earn trust of investors and emerge as solution provider with integrity.

MISSION STATEMENT

- 1. Act in investors' best interests by understanding needs and developing solutions.
- 2. Enhance and customise value generating capabilities and services.
- 3. Disseminate complete information to investors to enable informed investment decision.

DESCRIPTION OF ACTIVITIES / BUSINESS OF THE ENTITY

Act as Merchant Banker for private placement of units by InvITs

SERVICES PROVIDED FOR INVESTORS

- 1. Upload Draft Placement Memorandum on SEBI / Stock Exchanges website.
- 2. Upload Placement Memorandum with issue period details on SEBI / Stock Exchanges Website.
- 3. Electronically or physically circulate serially numbered copies of the Placement Memorandum and the Application Form to Eligible Investors, in consultation with the Investment Manager.

<u>TIMELINES</u>					
Sr. No.	Activity	Timeline for which activity takes place	Information where available		
1	Filing of draft Placement	0	Websites of SEBI, Stock		
	Memorandum by Trust		Exchanges		
2	Filing of Placement Memorandum	At least 5 days prior to opening	Websites of SEBI, Stock		
		of the issue	Exchanges		
3	Circulation of Placement	After filing of Placement	Placement Memorandum		
	Memorandum along with application	Memorandum with SEBI and			
	form to eligible investors as	Stock Exchanges			
	determined by investment manager				
5	Issue opening date	After 5 working days of filing	Placement Memorandum		
		of Placement Memorandum			
		with SEBI			
7	Availability of material documents	Till issue closure date	Address given in		
	for inspection by investors		Placement Memorandum		
9	Allotment status and allotment advice	completion of basis of	Confirmation of		
		allotment	Allocation Note or CAN		

RIGHTS OF INVESTORS

- 1. Eligible investors as decided by the investment manager to receive copy of Placement Memorandum.
- 2. Right to inspect the material documents during the issue.
- 3. If allotted units, all Rights as a Unitholder (as per Placement Memorandum)

DO's and DON'TS FOR INVESTORS

DO'S FOR THE INVESTORS

- 1. Check eligibility to apply as per the terms of the Placement Memorandum and under Applicable Laws and approvals;
- 2. Application Form must be completed in full, in BLOCK LETTERS in ENGLISH and in accordance with the instructions contained herein and in the Application Form;
- 3. Make bids only in the prescribed application form;

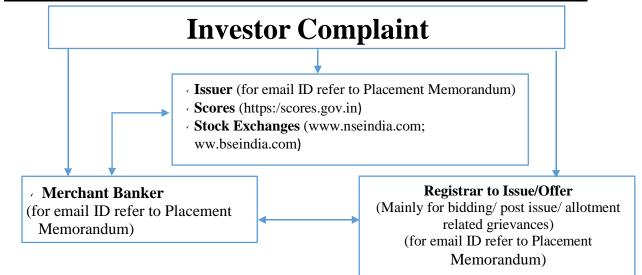


- 4. Ensure that the category and Bidder status is indicated;
- 5. Provide details of valid and active DP ID, Client ID and PAN clearly and without error and ensure that the Beneficiary Account is activated, as Allotment will be in dematerialized form only;
- 6. Bidders are required to sign the Application Form. Ensure that the signature of the First Bidder in case of joint Bids, is included in the Application Form;
- 7. Application Forms must be duly completed with information including the name of the Bidder, the number of the Units applied for and the Bid Amount deposited in the Designated Account, and include details of the bank account from which payment of the Bid Amount was made as well as a confirmation of funds transfer.
- 8. Submit the Application Form to the Lead Manager either through electronic form or through physical delivery at the address mentioned in the Placement Memorandum only during the Bid/issue period
- 9. Make payment of the entire Bid Amount for the Units at the Issue Price, only through electronic transfer to the Designated Account during the Bid/Issue Period, along with the Application Form.
- 10. Payment of Bid Amount for Units shall be made from the bank account of the relevant Bidder applying for Units. The Bid Amount payable on Units to be held by joint holders shall be paid from the bank account of the person whose name appears first in the Application Form.
- 11. Ensure that the name(s) given in the Application Form is/are exactly the same as the name(s) in which the beneficiary account is held with the Depository Participant;
- 12. Instruct the respective Depository Participants' to accept the Units that may be Allotted pursuant to the Issue into the respective demat accounts;

DO N' TS F O R TH E INVES TORS:

- 1. Do not Bid for lower than the Minimum Bid Size;
- 2. Do not submit a Bid without payment of the entire Bid Amount;
- 3. Do not pay the Bid Amount in cash, by money order or postal order or stock invest
- 4. Do not fill up the Application Form such that the Units Bid for exceed, the issue size or investment limits, or the maximum number of Units that can be held or the maximum amount permissible under applicable laws or under the terms of the Placement Memorandum;
- 5. Do not submit the Bid for an amount more than the bid amount deposited in the designated account
- 6. Do not submit Bids on plain paper or on incomplete or illegible Application Forms
- 7. Do not submit a Bid in case you are not eligible to acquire Units under applicable law or your relevant constitutional documents or otherwise;
- 8. Do not Bid if you are not either an Institutional Investor or a Body Corporate;

GRIEVANCE REDRESSAL MECHANISM FOR INVESTORS AND HOW TO ACCESS IT



Avendus^

Sr.	Activity	No. of		
No	Activity	calendar days		
	T	,		
1	Investor grievance received by the lead manager	Т		
2	Lead Manager to the offer to identify the concerned intermediary and it shall be	T+1		
	endeavoured to forward the grievance to the concerned intermediary/ies on T			
	day itself			
3	The concerned intermediary/ies to respond to the lead manager with an	Х		
	acceptable reply			
4	Investor may escalate the pending grievance, if any, to a senior officer of the	T+21		
	lead manager of rank of Vice President or above			
5	Lead manager, the concerned intermediary/ies and the investor shall exchange	Between T and		
	between themselves additional information related to the grievance, wherever	Х		
	required			
6	Lead Manager to respond to the investor with the reply	Upto X+3		
7	Best efforts will be undertaken by lead manager to respond to the grievance within T+30			
Natura	e of investor grievance for which the aforesaid timeline is applicable			
Trature	e of investor grievance for which the aforesaid unlenne is applicable			

- 2. Non receipt of refund, if applicable
- 3. Any other grievance as may be informed from time to time

Mode of receipt of investor grievance

The following modes of receipt will be considered valid for processing the grievances in the timelines discussed above

- 1. Letter or e-mail from the investor addressed to the lead manager at its address or e-mail ID mentioned in the Placement Memorandum, detailing nature of grievance, details of application, details of bank account, date of application etc.
- 2. Letter or e-mail from the investor addressed to the issuer, registrar to the issue, stock exchanges, at their address or e-mail ID mentioned in the Placement Memorandum, detailing nature of grievance, details of application, details of bank account, date of application etc.
- 3. On SEBI SCORES platform.

Nature of enquiries for which the Lead manager shall endeavour to resolve such enquiries/ queries promptly during the issue period.

- 1. Process for applying in the private placement of units and making payment for the same
- 2. Terms of private placement, allotment methodology, Issue Period, date of allotment, date of listing
- 3. Any other query of similar nature

RESPONSIBILITIES OF INVESTORS

- 1. Read and understand the terms of Placement Memorandum, application form, and issue related literature carefully and fully before investing
- 2. Consult his or her own tax consultant with respect to the specific tax implications arising out of their participation in the issue
- 3. Provide full and accurate details when making investor grievances to Lead Managers and the registrar to the issue
- 4. After listing, Investors should regularly check for such information on the stock exchange website regarding all material developments including information corporate actions like mergers, de-mergers, splits, rights issue, bonus, dividend etc.



Format for Investors Complaints Data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively)

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month #	Pending complaints > 3 month	Average Resoluti on time^ (in days)
1	Directly from Investors	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	NA
3	Stock Exchanges (if relevant)	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	NA
5	Grand Total	0	0	0	0	0	NA

Data for month ending – January 31, 2025

Monthly trend for the financial year - 2024-25

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	Aug- 2024	0	0	0	0
6	Sep-2024	0	0	0	0
7	Oct-2024	0	0	0	0
8	Nov-2024	0	0	0	0
9	Dec-2024	0	0	0	0
10	Jan-2025	0	0	0	0
11	Feb-2025				
12	Mar-2025				
	Grand Total	0	0	0	0

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month



Last 3 years' trend

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
	Grand Total	0	0	0	0